# PACIFIC & ORIENT INSURANCE CO. BERHAD (No.12557-W)

A Member Of The Pacific & Orient Group



HEAD OFFICE JOHOR BAHRU MELAKA PENANG KUCHING KUANTAN KOTA KINABALU

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### **BUSINESS CENTRES**

Sungai Besi Sungai Petani 165-3-1, Wisma Mutiara, Jalan Sungai Besi, 57100 Kuala Lumpur, Malaysia. 85 Jalan 1A 1st & 2nd Floor, Pusat Perniagaan Pekan Lama, 08000 Sungai Petani, Kedah, Malaysia

Unit 10-1, (Lot 12) Block B, Inanam Business Centre, 88450 Inanam, Kota Kinabalu, Sabah, Malaysia

1 800 88 2121

# HOUSEOWNER / HOUSEHOLDER POLICY TARIFF



### NOTICE

For all intents and purposes where there is a conflict or ambiguity as to the meaning in the Bahasa Malaysia provisions of any part of the Contract, it is hereby agreed that the English version of the Contract shall prevail.

Bagi Kontrak Insurans Pengguna (Insurans sepenuhnya yang tidak berkaitan dengan perdagangan, perniagaan atau profesion

Polisi ini dikeluarkan sejajar dengan pembayaran dari premium yang ditentukan dalam Jadual Polisi dan menurut kepada kenyataan yang telah dikemukakan di dalam Borang Cadangan pihak yang diinsurans (atau semasa pihak yang diinsurans memohon insurans ini) dan segala kenyataan yang telah dibuat oleh pihak yang diinsurans pada atau semasa penyerahan Borang Cadangan pihak yang diinsurans (atau semasa pihak yang diinsurans memohon insurans ini) dan pada masa perjanjian ini ditandatangani. Jawapan dan sebarang pernyataan lain yang pihak yang diinsurans berikan akan menjadi sebahagian daripada kontrak insurans antara pihak yang diinsurans dan Pacific & Orient Insurance Co. Berhad (selepas ini dirujuk sebagai "Syarikat"). Walau bagaimanapun, sekiranya terdapat sebarang salah nyata semasa pra-kontrak berhubung dengan jawapan pihak yang diinsurans atau di mana-mana pernyataan yang diberikan oleh pihak yang diinsurans, hanya remedi yang terdapat dalam Jadual 9 Akta Perkhidmatan Kewangan 2013 akan diguna pakai.

Polisi ini bertindak atas terma-terma dan syarat-syarat kontrak insurans seperti yang telah dipersetujui antara pihak yang diinsurans dan pihak Syarikat.

WHEREAS the Insured by a proposal and declaration which shall be the basis of this contract and is deemed to be incorporated herein has applied to the Company for the insurance hereafter contained and in consideration of the payment by the Insured to the Company of the First Premium.

NOW THIS POLICY WITNESSETH that in respect of events occurring during the Period of Insurance and subject to the limitations exceptions and conditions contained herein or endorsed hereon (hereinafter collectively referred to as the Terms of this Policy):

THE COMPANY will by payment or at its option by reinstatement or repair INDEMNIFY the Insured against loss or damage to the property insured caused by any of the undermentioned Perlis:-

# **PERILS**

- FIRE, LIGHTNING, THUNDERBOLT, SUBTERRANEAN FIRE. 1)
- 2) **EXPLOSION**
- 3) AIRCRAFT and other aerial devices and/or articles dropped therefrom.
- 4) IMPACT with any of the buildings by any road vehicles or animals not belonging to or under the control of the Insured or any member of his family.
- 5) BURSTING OR OVERFLOWING OF DOMESTIC WATER TANKS, APPARATUS OR PIPES excluding:
  - in respect of each and every loss the amount stated in the Schedule 1)
  - destruction or damage occurring while the Private Dwelling House is left untenanted.
- THEFT but only if accompanied by actual forcible and violent breaking into or out of a building or any attempt thereat.

PROVIDED that in the event of the Private Dwelling being left without an inhabitant therein for more than ninety (90) days whether consecutively or not in any one Period of Insurance the insurance against this Peril shall, unless otherwise agreed by endorsement hereon, be entirely suspended in respect of any periods during which the Private Dwelling may be unoccuoied in excess of the aforesaid ninety (90) days.

- HURRICANE, CYCLONE, TYHOON, WINDSTORM subject to the following Excess Clause.
- 8) EARTHQUAKE, VOLCANIC ERUPTION subject to the following Excess Clause.
- 9) FLOOD but excluding loss or damage caused by subsidence or landslip; subject to the following Excess Clause.

# **EXCESS CLAUSE**

As regards loss or damage (other than by fire) to the Buildings of the Private Dwelling House but not the Contents directly caused by any Peril to which this Clause is hereinbefore stated to apply, the Company's liability shall be limited to its rateable proportion of the amount by which such loss or damage exceeds the amount stated in the Schedule. This Clause shall separately apply to:

- each building, for which purposes all insured buildings at the same premises specified in the schedule address will be regarded as one building. i)
- ii) each incident giving rise to such loss or damage and for the purposes hereof an incident shall not be considered to have terminated until there have seven (7) consecutive days' freedom from the Peril concerned and only thereafter shall the Clause apply afresh.

# SECTION I - BUILDINGS

The Company will indemnify the Insured against loss or damage caused by any of the abovementioned Perils to the Building of the Private Dwelling House which expression shall include all domestic offices, stables, garages and out-buildings used soley in connection therewith and on the same premises including fixtures and fittings therein and the walls, gates and fences around and pertaining thereto.

In the case of Policies issued to cover the Buildings of blocks of flats the reference in this Policy to 'Private Dwelling House' shall be deemed to mean the Private Flat or Apartment.

## **SECTION II - CONTENTS**

### A. Loss or Damage to Contents

The Company will indemnify the Insured against loss or damage caused by any of the abovementioned Perils to the Contents which expression shall include household goods and personal effects of every description (except as aftermentioned) being the property of the Insured or any member of his family normally residing with him and fixtures and fittings the Insured's own or for which he is legally responsible whilst contained in the Private Dwelling Which expression shall include the Private Dwelling House, Flat or Apartment and all domestic offices, stables, garages and out-buildings used solely in connection therewith and on the same premises specified in the Schedule.

### Provided that:

- a) No part of the structure or celling, wallpapers or the like is covered under this Section.
- b) No one article (furniture, pianos, organs, household appliances, radios, television sets, video recorded sets, Hi-Fi equipment and the like excepted) shall be deemed of greater value than five (5) percent of the Total Sum Insured on Contents unless such article is specially declared as a separate item.
- c) The total value of platinum, gold and silver articles, jewellery and furs shall be deemed not exceed one-third of the Total Sum Insured on Contents.
- d) This Section does not cover property more specifically insured, or, unless specially mentioned, deeds, bonds, bills of exchange, promissory notes, cheques, securities for money, stamps, documents of any kind, cash, currency notes, bank notes, manuscripts, medals and coins, motor vehicles and accessories or livestock.
- e) This Section does not cover loss of or damage to contents due to theft by the Insured domestic servants or any member of the Insured's family or household.

# B. Property Temporarily Removed

This Section extends, except as regards property removed for sale or exhibition or to furniture depositories and subject in every case to the Terms of this Policy, to cover the same whilst temporarily removed from the Private Dwelling but remaining in the Geographical Area, against all the Perils but excluding Perils 7, 8 and 9 as regards property in transit or on the person, if and so far as such property is not otherwise insured. The liability of the Company under this extension will be limited to 15% of the Total Sum Insured on Contents.

### C. Damage to Mirrors

The Company will indemnify the Insured against loss or damage to mirrors, other than hand mirriors, by breakage thereof whilst in the Private Dwelling. The liability of the Company under this extension is limited to RM500.00 per piece any one incident.

# D. Compensation for Death of the Insured

In the event of fatal injury to the Insured occurring in the Private Dwelling House accasioned by outward and visible violence caused by thieves or by Fire, the Company will pay the sum specified in the Schedule or one half of the Total Sum Insured on Contents whichever should be the less provided death ensues within three (3) calendar months of such injury.

It is hereby declared and agreed that if there is more than one (1) Insured named under the Policy, each of the with-named Insured shall for the purposes of this Insurance, be deemed to be insured against fatal injury as herein provided and the Company shall be liable only for a pro-rate proportion of the compensation which otherwise would be payable.

It is also declared and agreed that if the policy is issued to a corporate Insured, all benefits under this Section shall be deleted unless the Insured so nominate a person or persons by endorsement hereon.

Provided always the liability of the Company under this Section during any one Period of Insurance is limited to the sum specified in the Schedule or one-half of the Total Sum Insured on Contents as aforementioned.

# E. Servants' Property

The Company will grant indemnity through the Insured for loss or damage caused by any of the Perils to clothing and peraonal effects (other than cash, currency notes, bank notes and stamps) of the Insured's domestic servants, if and so far as such property is not otherwise insured, whilst in the Private Dwelling or any private dwelling, boarding house, lodging house, hotel or inn within the Geographical Area in which such servants are residing with the Insured or any member of his family normally residing with him.

# **SECTION III - OTHER CONTINGENCIES**

# A. Rent Insurance

The Company will indemnify the Insured for the undermentioned loss actually incurred by the Insured in consequence of the premises specified in the Schedule being so damaged as to be rendered uninhabitable but only in respect of the period necessary for reinstatement and subject to an amount not exceeding in the aggregate ten (10) per cent or up to the limit as endorsed hereon of the Total Sum Insured on Buildings and/or Contents:

- a) as the Owner but not Occupier of the premises, the loss of rent; and/or
- b) as the Occupier of the premises, reasonable additional expense necessarily incurred by him at a hotel, lodging house or boarding house.

The total amount recoverable under this section shall be in addition to the Total Sum Insured on Buildings and/or Contents, whichever section applicate.

# B Liability to the Public

a) Applicable when Section I - Buildings is covered

As owner of the Private Dwelling House in respect of accidents caused by a defect in the Buildings of the Private Dwelling House or in the Landlord's fixtures and fittings or in the walls, gates, fences and trees around and pertaining thereto.

## b) Applicable when Section II - Contents is covered

As a private householder occupying the Private Dwelling House in respect of accidents in or about the Private Dwelling House.

Occurring during the Period of Insurance and resulting in:

- 1) Bodily Injury to any person not being a member of the Insured's family or household nor at the time of sustaining such injury engaged in the Insured's service.
- 2) Damahe to property not belonging to or in the charge of or under the control of the Insured or of a member of his family or household or of a person in his service.

Provided always that the amount payable hereunder in respect of any one accident or series of accidents constituting one occurrence shall not in any case exceed the sum specified in the Schedule.

The Company will in addition, indemnify the Insured in respect of:

- a) Legal costs and expenses recoverable from the Insured by any claimant provided such costs and expenses were incurred before the date (if any) on which the Company shall have paid or offered to pay either the full amount of the claim or the total amount recoverable in respect of any one occurrence as hereinbefore provided:
- b) Legal costs and expenses incurred by the Insured with the consent of the Company.

Provided also that the Company shall not in any case be liable hereunder in respect of:

- i) Injury or damage arising out of or incidental to:
  - a) the Insured's profession or business, or
  - b) the ownership, possession or use by or on behalf of the Insured of any lift, vehicle, vessel or craft of any kind.
  - c) the carrying out of alterations, additions, repairs or decorations to the insured premises.
- ii) Liability arising out of any contract of indemnity which imposes upon the Insured liability which the Insured would not otherwise have been under.

In the event of the death of the Insured the Company will in respect of the Liability incurred by the Insured indemnify the Insured's personal representatives in the terms of and subject to the limitations of this Section provided that such personal representatives shall as though they were the Insured observe, fulfill and be subject to the Terms of this Policy so far as they can apply.

This Section shall not apply to any part of the Private Dwelling House used in connection with the profession of the Insured whilst that part of the Private Dwelling House is being so used.

For the purposes of this Section the expression 'the Insured' shall be deemed to include the husband or wife of the Insured.

# **GENERAL EXCEPTIONS**

### This policy does not cover

- 1. Any loss, damage or other contingency occasioned by or through or in consequence, directly or indirectly, of any of the following occurrences namely:
  - a) War, invasion, act of foreign enemy, hostilities or warlike operations (whether war be declared or not), civil war.
  - b) Mutiny, riot, military or popular rising insurrection, rebellion, revolution, military or usurped power, martial law or state of siege or any of the events or causes which determine the proclamation or maintenance of martial law or state of siege.
  - c) Any act of terrorism
    - For this purpose an act of terrorism means an act, including but not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organisation(s) or government(s), committed for political, religious, ideological or similar purposes including the intention to influence any government and/or to put the public, or any section of the public in fear.

As regards Section I, IIA, IIB, IIC, IIE and IIIA hereof:-

Any loss, damage or other contingency happening during the existence of abnormal conditions (whether physical or otherwise) which are occasioned by or through or in consequence, directly or indirectly, of any of the said occurrences shall be deemed to be loss, damage or a contingency which is not covered by this insurance, except to the extent that the Insured shall prove that such loss, damage or other contingency happened independently of the existence of such abnormal conditions.

In any action, suit or other proceeding where the Company alleges that by reason of the provisions of this General Exception any loss, damage or other contingency is not covered by this insurance, the burden of proving that such loss, damage or other contingency is covered shall be upon the Insured.

- 2. i) a) Loss or damage occasioned by cessation of work; or by confiscation, commandeering, requisition or destruction of or damage to the property by order of the Government de jure or de facto or any Public Municipal or Local Authority of the country or area in which the property is situated; or occasioned to property by its own fermentation, natural heating or spontaneous combustion or by its undergoing any heating or drying process.
  - b) Loss, damage or other contingency directly or indirectly caused by or arising from or in consequence of or contributed to by nuclear weapons material.
  - ii) Loss, damage or other contingency directly or indirectly caused by or arising from or in consequence of or contributed to by ionising radiations or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel. Solely for the purpose of this Exception 2(ii), combustion shall include any self-sustaining process of nuclear fission.
- 3. Consequential loss or damage of any kind whatsoever except as provided for in Section IIIA hereof.
- 4. As regards buildings only:
  - a) Loss or damage by hurricane, cyclone, typhoon or windstorm to any building in course of construction, reconstruction or repair unless all outside doors, windows and other openings thereto are complete and protected against such Perils or to metal smoke stacks, awnings blinds, signs and other outdoor fixtures or fittings including gates and fences.
  - b) Loss or damage caused by subsidence or landslip except when this is occasioned by earthquake or volcanic eruption.

# **GENERAL CONDITIONS**

- 1. This policy and the Schedule shall be read together as one contract and any other word or expression to which a specific meaning has been attached in any part of this Policy or the Schedule shall bear such specific meaning wherever it may appear.
- 2. Unless otherwise expressly stated nothing contained herein shall give any rights against the Company to any person other than the Insured. Further, the Company shall not be bound by any passing of the interest of the Insured otherwise than by death or operation of law unless and until the Company shall by endorsement hereon declare the insurance to be continued.
- 3. The extension of the Company's liability in respect of the property of any person other than the Insured shall give no right of claim hereunder to such person, the intention being that the Insured shall in all cases claim for and on behalf of such person and the receipt of the Insured shall in any case absolutely discharge the Company's liability hereunder.
- 4. The accommodation of paying guests, boarders or lodgers not exceeding three (3) in number is permitted without prejudice to the cover granted herein and for the purposes of Section IIIB of this Policy such paying guests, boarders and lodgers shall be deemed to be members of the Insured's household.
- 5. The Total Sum Insured declared by the Insured represents not less than the full value of the insured Buildings and/or Contents and the total liability of the Company in respect of loss or damage thereto by all or any of the Perils during any one Period of Insurance shall not exceed the amount stated against each item respectively or in the aggregate the Total Sum Insured specified in the Schedule, or such other sum or sums as may be substituted therefor by memorandum hereon or attached hereto signed by or on behalf of the Company.
- 6. If the property hereby insured shall, at the time of any loss, be collectively of greater value than the sum insured thereon, then the Insured shall be considered as being his own insurer for the difference, and shall bear a rateable proportion of the loss accordingly. Every item, if more than one, of the Schedule shall be separately subject to this condition.
- 7. If at the time of any loss, damage or liability covered by this Policy there shall be any other insurance covering such loss, damage or liability or any part thereof the Company shall not be liable for more than its rateable proportion thereof.
- 8. The Insured shall give notice to the Company of any insurance already effected, or which may subsequently be effected, covering any of the property hereby insured and unless such notice be given and the particulars of such insurance or insurances be stated in or endorsed on this Policy by or on behalf of the Company before the occurrence of any loss or damage, all benefit under this Policy in respect of the property so insured shall be forfeited.
- 9. a) The Insured shall on the happening of any loss or damage to the property insured give immediate notice thereof in writing to the Company and shall at his own expense within thirty days after the happening of such loss or damage deliver to the Company a claim in writing with such detailed particulars and proofs as may be reasonably required. In the case of loss or damage by theft or any attempt thereat he shall also give immediate notice to the Police.
  - b) If the Company shall elect to reinstate any building the Insured shall furnish to the Company all such plans, specifications and quantities as the Company may reasonably require.
  - c) The Insured shall on receiving notice of any accident or claim arising under Section IIIB give immediate notice thereof in writing to the Company as soon as possible supply full particulars thereof in writing and shall send to the Company any writ, summons or other legal process issued or commenced against the Insured and shall give all necessary information and assistance to enable the Company to settle or resist any claim or to institute proceedings.
  - d) The Insured shall not incur any expense in making good any damage without the written consent of the Company and shall not negotiate, pay, settle, admit or repudiate any claim without the like consent.
- 10. The Company shall be entitled:
  - a) On the happening of any loss of or damage to the property insured to enter any building where the loss or damage has happened and to take any keep possession of the property insured and to deal with the salvage in a reasonable manner and this Policy or any copy thereof certified by the Company shall be proof of leave and licence for such purpose. No property may be abandoned to the Company.
  - b) To undertake in the name and on behalf of the Insured the absolute conduct, control and settlement of any proceedings and to take proceedings at its own expense and for its own benefit but in the name of the Insured to recover compensation or secure indemnity from any third party in respect of anything covered by this Policy.
- 11. If any claim under this Policy shall be in any respect fraudulent or if any fraudulent means or devices are used by the Insured or any one acting on his behalf to obtain any benefit under this Policy all benefits thereunder shall be forfeited.
- 12. This Policy may be cancelled at any time at the request of the Insured in writing to the Company and the premium hereon shall be adjusted on the basis of the Company receiving or retaining the customary short term premium or minimum premium. The Policy may also be cancelled by the Company by seven day's notice given in writing to the Insured at his last known address, and the premium hereon shall be adjusted on the basis of the Company receiving or retaining pro rata premium.
- 13. If any difference arises as to the amount of any loss or damage such difference shall independently of all other questions be referred to the decision of an arbitrator, to be appointed in writing by the parties in difference, or, if they cannot agree upon a single arbitrator, to the decision of two disinterested persons as arbitrators, of whom one shall be appointed in writing by each of the parties within two calendar months after having been required so to do in writing by the other party. In case either party shall refuse or fail to appoint an arbitrator within two calendar months after receipt of notice in writing requiring an appointment, the other party shall be at liberty to appoint a sole arbitrator; and in case of disagreement between the arbitrators, the difference shall be referred to the decision of an umpire who shall have been appointed by them in writing before entering on the reference and who shall sit with the arbitrators and preside at their meetings. The death of any party shall not revoke or affect the authority or powers of the arbitrators or umpire respectively; and in the event of the death of an arbitrator or umpire, another shall in each case be appointed in his stead by the party or arbitrators (as the case may) by whom the arbitrator or umpire so dying was appointed. The costs of the reference and of the award shall be in the discretion of the arbitrator, arbitrators or umpire making the award. And it is hereby expressly stipulated and declared that it shall be a condition precedent to any right of action or suit upon this Policy that the award by such arbitrators or umpire of the amount of the loss or damage if disputed shall be first obtained.
- 14. The Insured shall use all reasonable diligence and care to keep the premises in a proper state or repair and, where the Insured is the owner of the Private Dwelling house, if any defect therein be discovered shall cause such defect to be made good as soon as possible and shall in the meantime cause such additional precautions to be taken for the prevention of injury, loss or damage as the circumstances may require and the Company shall not be liable for injury, loss or damage caused by a defect which the Insured has failed to remedy after having received notice of such defect either from the Company or any person or public body.
- 15. In the event of a loss, the insurance hereunder shall be maintained in force for the full sum insured and the Insured shall be liable to pay an additional premium at the rate stated on the Policy calculated on the amount of loss on pro rata basis from the date of such loss to the expiry of the current period of insurance.
- 16. In the event of a loss to the property insured herein, the Company shall pay the insured value or the market value of the insured property, whichever is the lower subject to the deduction of any excess and amounts which the insured is required to bear under the policy. For the purpose of this condition, the term market value shall mean the value of the property insured herein at the time of damage or loss less due allowance for wear and tear and/or depreciation. The Market Value of the insured property shall for the purpose of this condition be determined by a valuation obtained by the Company from the manufacturer, authorised sole agent or agent, authorized broker, authorised distributor or building contractor of the cocurrence of such damage or loss. In the event that there is, at the time of damage or loss no manufacturer, authorised sole agent or agent, authorised broker, authorised distributor or building contractor for the insured property, the valuation shall be obtained from a Loss Adjuster licensed under the Insurance Act 1996 or Registered Valuer under the Valuers and Appraisers Act, 1981 and to be mutually appointed by both parties. The valuation of the insured property by the manufacturer, authorised sole agent or agent, authorised broker, authorised distributor, building contractor, Loss Adjuster licensed under the Insurance Act 1996 or Registered Valuer under the Valuers and Appraisers Act 1981 shall be conclusive evidence in respect of the market value of the insured property in any legal proceedings against the Company.

# WARRANTIES, ENDORSEMENT AND CLAUSES

THE FOLLOWING WARRANTIES, ENDORSEMENT AND CLAUSE ARE NOT APPLICABLE UNLESS SPECIFIED IN THE SCHEDULE

# E1A ENDORSEMENT NO.1 (FOR USE WITH POLICIES ISSUED TO COVER SECTION I – BUILDINGS OF BLOCKS OF FLATS)

It is hereby declared and agreed that:

- 1. Reference in this Policy to the Private Dwelling House shall be deemed to mean the Private Flats.
- 2. Peril 4 is deleted and replaced by the following:-

IMPACT with any of the buildings by any road vehicles, or animals not belonging to or under the control of

- a) the Insured or his agent or servant
- b) any person resident on the Private Flats or his agent or servant.
- 3. Section IIIB Liability to the Public is deleted and replaced by the following:-

The Company will indemnify the Insured in respect of his legal liability for claims made on him as owner of the buildings specified in the Schedule but not as a resident occupying any part of the buildings in respect of accidents occurring during the Period of Insurance directly caused by any defect in the said buildings or in the landlord's fixtures and fittings or in the walls gates fences and trees around and pertaining thereto resulting in:

- i) Bodily injury to any person not being a member of the Insured's family or household not at the time of sustaining such injury engaged in and upon the service of the Insured.
- ii) Damage to property not belonging to or in the charge of or under the control of the Insured or of a member of his family or household or of a person in his service.

Provided always that the amount payable hereunder in respect of any one accident or series of accidents constituting one occurrence shall not in any case exceed the sum of RM50,000.00

The Company will, in addition, indemnify the Insured in respect of:

- Legal costs and expenses recoverable from the Insured by any claimant provided such costs and expenses were incurred before the date (if any)
  on which the Company shall have paid or offered to pay either the full amount of the claim or the total amount recoverable in respect of any one
  occurrence as herein before provided;
- b) Legal costs and expenses incurred by the Insured with the consent of the Company.

Provided always that the Company shall not be liable in respect of claims arising out of or incidental to:

- a) the Insured's profession or business, or
- b) the ownership, possession or use by or on behalf of the Insured of any lift, vehicle, vessel or craft of any kind or
- c) the carrying out of alterations, additions, repairs or decorations to any part of the said premises or
- d) damage to property by subsidence fire or explosion (other than explosion of any domestic boiler fitted in an individual flat in the said buildings for the sole purpose of such flat) or
- e) liability arising out of any contract of indemnity which imposes upon the Insured liability which the Insured would not otherwise have been under.

In the event of the death of the Insured, the Company will in respect of the liability incurred by the Insured's personal representatives in the terms of and subject to the limitations of this Section provided that such personal representatives shall as though they were the Insured observe, fulfil and be subject to the Terms of this Policy so far as they can apply.

# E2A ENDORSEMENT NO.2 (FOR USE IN CONJUCTION WITH ENDORSEMENT NO.1 WHEN POLICIES ARE EXTENDED TO COVER LANDLORD'S HOUSEHOLD GOODS AND FURNISHING IN BLOCKS OF FLATS)

Whereas the Insured has notified the Company that the Private Flats within mentioned will be let party furnished and has declared that the amount stated hereunder is not less than the full value of the household goods and furnishings contained therein and belonging to the Insured.

It is hereby declared and agreed that in consideration of the payment of an additional premium, the indemnity granted by this Policy shall as reagards loss or damage by any of the perils enumerated in this Policy as herein after amended extend to apply to such household goods and furnishing whilst contained in the Private Flats for an amount not exceeding RM (as per schedule) in all which shall apply in equal proportions to each Private Flat unless stated hereon to the contrary. For the purpose of Section IIIA – Rent Insurance, the above amount is deemed to be added to the Total Sum Insured on Buildings as stated in the Schedule.

# Provided that:

- 1. This insurance shall not apply to:
  - a) Household goods, furnishings or personal effects of any description brought into the Private Flats by tenants
  - b) Gold or silver articles
- 2. For the purpose of this Endorsement but not otherwise the perils under this Policy shall be deemed to read as follow:-

# CONTINGENCIES RELATING TO HOUSEHOLD GOODS AND FURNISHINGS

Loss or Damage caused by any of the undermentioned Perils to household goods and furnishing as specified:

- FIRE, LIGHTNING, THUNDERBOLT, SUBTERRANEAN FIRE;
- 2. EXPLOSION
- 3. AIRCRAFT and other aerial devices and/or articles dropped therefrom.
- 4. IMPACT with any if the buildings by any road vehicles or animals not belonging to or under the control of
  - a) the Insured or his agent or servant,
  - b) any person resident in the Private Flats or his agent or servant.
- 5. BURSTING OR OVERFLOWING OF DOMESTIC WATER TANKS, APPARATUS OR PIPES excluding:
  - a) in respect of each and every loss the amount stated in the Schedule.
  - b) destruction or damage occurring while the Private Dwelling House is left untenanted.
- 6. THEFT but only if accompanied by actual forcible and violent breaking into or out of a building or any attempt thereat.
- 7. HURRICANE, CYCLONE, TYPHOON, WINDSTORM
- 8. EARTHQUAKE, VOLCANIC ERUPTION
- FLOOD (including overflow of the sea) It is further declared and agreed that:
  - i) for the purposes of this Endorsement but not otherwise General Exception 4 is deleted.
  - ii) the words "or in the landlord's household goods and furnishings therein" are deemed to be added to the first paragraph of Section IIIB Liability to the Public after the words "Landlords fixtures and fittings."

Subject otherwise to the Terms of the Policy.

#### (FOR USE TO PROVIDE INCREASED INDEMNITY LIMITS UNDER SECTION IIIA OF POLICIES) E3A ENDORSEMENT NO.3

It is hereby declared and agreed that in consideration of the payment of an additional premium, the limit of the amount of the Company's liability under Section IIIA is increased to (as per schedule) per cent of the Total Sum Insured on Buildings and/or Contents.

#### (FOR USE WITH THE POLICY IN CONNECTION WITH SECTION IID WHEN THE POLICY IS ISSUED TO A CORPORATE E4A **ENDORSEMENT NO.4** INSURED AND ONLY SPECIFIC PERSON OR PERSONS ARE NOMINATED)

When one person is moninated:-

МЕМО:-Compensation for Death of the Insured. It is hereby declared and agreed that for the purposes of the insurance by Section IID of this Policy the below-named person shall alone be deemed to be insured against fatal injury as therein provided. (as per schedule)

When more than one person is nominated:-

MEMO:-Compensation for Death of the Insured. It is hereby declared and agreed that for the purposes of the insurance by Section IID of this Policy the below-named person shall be deemed to be insured against fatal injury as therein provided, each to an amount not exceeding \*..... of the compensation payable under the said Section. (as per schedule)

\* Here insert the fraction according to the number of persons deemed to be insured under the Section.

#### (FOR USE IN EXTENDING THE POLICY TO GRANT EXTENDED THEFT COVER (EXCLUDING THEFT BY DOMESTIC **ENDORSEMENT NO.5A** E5A-1 SERVANT (S) OR ANY MEMBER OF THE INSURED'S FAMILY OR HOUSEHOLD)

Notwithstanding anything contained herein to the contrary, it is hereby declared and agreed that in consideration of the payment of an additional MEMO:premium, Peril 6 of this Policy shall be amended to read as follows:-

THEFT or any attempt thereat EXCLUDING:

- theft whilst the Building or any part thereof are lent, let or sub-let,
  - theft from any outbuilding not directly communicating with the private dwelling house or private flat/ apartment/ condominium, theft of servants' property other than from the private dwelling house or private flat/ apartment/ condominium,

UNLESS accompanied by actual forcible and violent breaking into or out of a building.

- Theft from the open. 2.
- 3. The first 1% of the Total Sum Insured or RM250.00, whichever is the lower.
- 4. Loss or damage to contents due to theft by the Insired's domestic servant (s) or any member of the Insured's family or household.

PROVIDED that in the event of the Private Dwelling being left without an inhabitant therein for more than ninety (90) days whether consecutively or not in any one Period of Insurance the insurance against Theft shall, unless otherwise agreed by endorsement hereon, be entirely suspended in respect of any period or periods during which the Private Dwelling may be unoccupied in excess of the aforesaid ninety (90) days.

As regards the Extension relating to property temporarily removed the insurance against Theft shall apply only

- at any Bank, Safe Deposit or occupied private dwelling.
- in any building where the Insured or any member of his family is residing.
- in the course of removal to or from any Bank or Safe Deposit whilst in the charge of the Insured, a member of his family or authorized servant.

In all other cases the insurance is restricted to Theft accompanied by actual forcible and violent breaking into or out of a building. Subject otherwise to the Terms of the Policy.

#### E5B **ENDORSEMENT NO.5B** (FOR USE IN EXTENDING THE POLICY TO GRANT EXTENDED THEFT COVER (INCLUDING THEFT BY DOMESTIC SERVANT (S) ONLY)

MEMO:-Notwithstanding anything contained herein to the contrary, it is hereby declared and agreed that in consideration of the payment of an additional premium, Peril 6 of this Policy shall be amended to read as follows:-

THEFT or any attempt thereat EXCLUDING:

- theft whilst the Building or any part thereof are lent, let or sub-let,
  - theft from any outbuilding not directly communicating with the private dwelling house or private flat/ apartment/ condominium,
  - theft of servants' property other than from the private dwelling house or private flat/ apartment/ condominium,

UNLESS accompanied by actual forcible and violent breaking into or out of a building.

- Theft from the open.
- The first 1% of the Total Sum Insured or RM250.00, whichever is the lower.

PROVIDED that in the event of the Private Dwelling being left without an inhabitant therein for more than ninety (90) days whether consecutively or not in any one Period of Insurance the insurance against Theft shall, unless otherwise agreed by endorsement hereon, be entirely suspended in respect of any period or periods during which the Private Dwelling may be unoccupied in excess of the aforesaid ninety (90) days.

As regards the Extension relating to property temporarily removed the insurance against Theft shall apply only

- at any Bank, Safe Deposit or occupied private dwelling.
- in any building where the Insured or any member of his family is residing.
- in the course of removal to or from any Bank or Safe Deposit whilst in the charge of the Insured, a member of his family or authorized servant. iii)

Subject to the foregoing, Section II - CONTENTS, of this policy is extended to cover loss or damage to contents due to theft by the Insured's domestic servant (s).

In all other cases the insurance is restricted to Theft accompanied by actual forcible and violent breaking into or out of a building. Subject otherwise to the Terms of the Policy.

#### (FOR USE TO PROVIDE INCREASED INDEMNITY LIMITS UNDER SECTION IIIB OF POLICIES) E6A

It is hereby declared and egreed that in consideration of the payment of an additional premium, the Limit of the amount of the Company's liability under Section IIIB is increased to RM (as per schedule).

# E7A ENDORSEMENT NO.7 (FOR USE TO EXTEND THE POLICY TO INCLUDE INSURANCE OF PLATE GLASS)

In consideration of the payment by the Insured to the Company of an additional premium, this insurance is extended to cover accidental breakage of glass sheets fitted to the structure of the building subject to the terms, exceptions, limits and conditions contained herein.

If, during the period of insurance, any of the glass sheets fitted to the structure of the building shall be accidentally broken, the Company will:

- replace such broken glass with glass of a similar manufacturer or quality or at the option of the Company pay to the Insured, an amount equivalent to the
  cost of such replacement subject to a maximum sum of RM1,000.00 per glass sheet.
- 2. pay the cost necessarily incurred in boarding up the aperture caused by such breakage for which the Company is liable hereunder.

### **EXCEPTIONS**

This insurance does not cover:

- a) breakage of or damage to frames or framework of any description.
- b) the cost of removal or replacement of any fittings or fixtures.
- c) breakage of glass in conservatories, greenhouses or outbuildings
- d) breakage of glass which is broken or damaged at the commencement of this insurance.
- e) any consequential loss

Subject otherwise to the terms of the Policy.

## E8A ENDORSEMENT NO.8 (FOR USE TO EXTEND THE POLICY TO INCLUDE RIOT, STRIKE AND MALICIOUS DAMAGE COVER)

In consideration of the payment by the Insured to the Company of an additional premium, it is hereby declared that nothwithstanding anything in the within written Policy contained to the contrary, the insurance under this Policy shall extend to cover Riot and Strike Damage which for the purpose of this Endorsement shall mean (subject to the Special Conditions hereinafter contained):-

Loss of or damage to property insured \*\* directly caused by:-

- 1. The act of any person taking part together with others in any disturbance of the public peace (whether in connection with a strike or lock-out or not) not being an occurrence mentioned in General Exception 1 of the Special Conditions hereof.
- The action of any lawfully constituted authority in suppressing or attempting to suppress any such disturbance or in minimising the consequences of any such disturbance.
- 3. The willful act of any striker or locked-out worker done in furtherance of a strike or in resistance to a locked-out.
- 4. The action of any lawfully constituted authority in preventing or attempting to prevent any such act or in minimising the consequences of any such act.

It is hereby declared further that notwithstanding anything in the within written Policy contained to the contrary, the insurance under this Policy shall extend to cover Malicious Damage which for the purpose of this extension shall mean:-

Loss of or damage to the property insured directly caused by the malicious act of any person (whether or not such act is committed in the course of a disturbance of the public peace) not being an act amounting to or committed in connection with an occurrence mentioned in General Exception 1 of the Endorsement but the Company shall not be liable under this extension for any loss or damage by fire or explosion nor for any loss or damage arising out of or in the course of burglary, housebreaking, theft or larceny or any attempt thereat o caused by any person taking part therein.

Provided always that all the Conditions of the policy (except in so far as they may be hereby expressly varied) shall apply as if they had been incorporated herein.

Note: If certain items only of the Policy are to be insured against Riot and Strike, insert the word "items (as per schedule) of" and "under the items hereinbefore referred to but none other "at \* and \*\* respectively.

# SPECIAL CONDITIONS

For the purposes of this Endorsement but not otherwise there shall be substituted for the respectively numbered General Exception and Condition of the Policy the following:-

# **GENERAL EXCEPTION 1**

This insurance does not cover any loss or damage occasioned by or through or in consequence, directly or indirectly, of any of the following occurrences, namely:-

- a) War, invasion, act of foreign enemy, hostilities, or warlike operations (whether war be declared or not) civil war.
- b) Mutiny, civil commotion assuming the proportions of or amounting to a popular rising, military rising, insurrection, rebellion, revolution, military or usurped power.
- c) Any act of terrorism
  - For this purpose an act of terrorism means an act, including but not lumited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organization(s) or government(s), committed for political, religious, ideological or similar purposes including the intention to influence any government and/or to put the public, or any section of the public in fear.

In any action, suit or other proceeding, where the Company alleges that by reason of the provisions of this Condition any loss or damage is not covered by this insurance, the burden of proving that such loss or damage is covered shall be upon the Insured.

# **GENERAL EXCEPTION 2**

This insurance does not cover:-

- a) Loss of earnings, loss by delay, loss of market or other consequential or indirect loss or damage of any kind or description whatsoever.
- b) Loss or damage resulting from total or partial cessation of work or the retarding or interruption or cessation of any process or operation.
- Loss or damage occasioned by permanent or temporary dispossession resulting from confiscation, commandeering or requisition by any lawfully constituted authority.
- d) Loss or damage occasioned by permanent or temporary dispossession of any building resulting from the unlawful occupation by any person of such building.

PROVIDED nevertheless that the Company is not relieved under (c) or (d) above of any liability to the Insured in respect of physical damage to the property insured occurring before dispossession or during temporary dispossession.

### CONDITION 6

If the property hereby insured shall at the breaking out of any fire or at the commencement of any destruction of or damage to such property by any other peril insured against by this Endorsement be collectively of greater value than the sum insured thereon, then the Insured shall be considered as being his own insurer for the difference and shall bear a rateable share of the amount of the loss accordingly. Every item, if more than one, of the Policy shall be separately subject to this condition.

## **CONDITION 12**

This insurance may at any time be terminated by the Company on notice to that effect being given to the Insured, in which case the Company shall be liable to repay a rateable proportion of the premium for the unexpired term from the date of cancelment. If the insurance be terminated at the request of the Insured the Company shall not be liable to repay the premium or any part of it.

PROVIDED that it is hereby further expressly agreed and declared that:-

- 1. All the Conditions of thisPolicy shall apply in all respects to the insurance granted by this extension save in so far as the same are expressly varied by the above Special Conditions and any reference to fire in the Conditions of the Policy shall be deemed to include the perils hereby insured against.
- 2. The Special Conditions herein shall apply only to the insurance granted by this extension and the Conditions of the Policy shall apply in all respects to the insurance granted by the Policy as if this Endorsement had not been made thereon.

### E9A ENDORSEMENT NO.9

(FOR USE IN EXTENDING THE POLICY TO COVER AGAINST LOSS OR DAMAGE BY HURRICANE, CYCLONE, TYPHOON OR WINDSTORM TO METAL SMOKE STACKS, AWNINGS, BLINDS, SIGNS AND OTHER OUTDOOR FIXTURES AND FITTINGS INCLUDING GATES AND FENCES)

In consideration of the payment by the Insured to the company of an additional premium, it is hereby declared and agreed that the words "or to metal smoke stacks, awnings, blinds, signs and other outdoor fixtures and fittings including gates and fences" under General Exception 4(a) of the Policy is deemed to be deleted.

### E10A ENDORSEMENT NO.10

(FOR USE IN EXTENDING THE POLICY TO COVER ALERATIONS REPAIRS AND ADDITIONS (but not appreciation in value in excess of the sum insured)

In consideration of the payment by the Insured to the Company of an additional premium, this insurance is extended to cover alterations, repairs and additions (but not appreciation in value in excess of the sum insured) to buildings for an amount not exceeding 25% of the Total Sum Insured on Buildings. For the purpose of this endorsement, proviso 2(i)(c) of Section IIIB of this Policy is deemed to be deleted.

### E11 ASBESTOS EXCLUSION

The 'Liability to the Public' Section of this policy excludes all claims and losses based upon, arising out of, directly or indirectly resulting from or in consequence of, or any way involving:-

- ) Asbestos, or
- Any actual or alleged asbestos related injury or damage involving the use, presence, existence, detection, removal, elimination or avoidance of asbestos
  or exposure or potential exposure to asbestos.

### **CLAUSES**

# C6A MORTGAGE (CHARGEE) CLAUSE 1

Loss, if any, payable to as stated in the schedule as Mortgagee (chargee) as interest may appear in this insurance, as to the interest of the Mortgagee (Chargee) only therein, shall not be invalidated by any act or neglect of the Mortgagor (Chargor) or the Owner of the within described property nor any foreclosure or other proceedings or notice of sale relating to the property or by the occupation of the premises for purposes more hazardous than are permitted by this Policy, or by the non-occupation thereof, or by any other increase of risk taking place in the property insured hereunder. Provided that in case the Mortgagor (Chargor) or Owner shall neglect to pay any premium due under this Policy the Mortgagee (Chargee) shall on demand pay the same. Provided also that the Mortgagee (Chargee) shall notify the Company of any non-occupancy or any change of ownership or occupancy or increase of hazard which shall come to the knowledge of the said Mortgagee (Chargee) and unless permitted by this Policy it shall be noted thereon and the mortgagee (Chargee) shall on demand pay the premium for such increased hazard for the term thereof otherwise this Policy shall be null and void. And it is further agreed that whenever the Company shall pay the said Mortgagee (Chargee) any sum in respect of loss or damage under this Policy and shall claim that as to the Mortgagor (Chargor) or Owner no liability therefore existed, the Company shall become legally subrogated to all the rights of the Mortgagee (Chargee) to the extent of such payment but not so as to impair the right of the said Mortgagee (Chargee) to recover the full amount of any claim it may have on such Mortgagor (Chargor) or Owner or on any other party pr parties insured hereunder or from any securities or funds available.

# Non-Cancellation Clause

And it is further agreed that cancellation of this Policy shall not be effected by the Insured except upon prior notification to the Mortgagee (Chargee) in writing giving fourteen (14) days notice to the last known address of the Mortgage (Chargee).

Note: When the interest is that of Chargee and Chargor the words in brackets are deemed to be inserted in place of Mortgagee and Mortgagor.

# C6B MORTGAGEE (CHARGEE) CLAUSE 2

It is hereby agreed that this insurance (as to the interest of the Mortgagee (Chargee)) shall not be invalidated by any change of occupancy or increase of risk taking place in the property insured without the knowledge of the Mortgagee (Chargee) provided that the Mortgagee (Chargee) shall immediately on the same coming to his knowledge, give notice thereof to the Company and pay the additional premium (if any) which may be required by the Company from the date of such increase of risk.

# Non-cancellation Clause

And it is further agreed that cancellation of this Policy shall not be effected by the insured except upon prior notification to the Mortgagee (Chargee) in writing giving fourteen (14) days notice to the last know address of the Mortgagee (Chargee).

Note: When the interest is that of Chargee and Chargor the words in brackets are deemed to be inserted in place of Mortgagee and Mortgagor.

# C15 AUTOMATIC RENEWAL CLAUSE

This Policy is deemed to be automatically renewed and the appropriate premium charged upon expiry unless otherwise instructed.

## C42B DATE RECOGNITION (FOR HOUSEOWNER / HOUSEHOLDER POLICY OR FIRE CONSEQUENTIAL LOSS POLICY)

It is noted and agreed this policy is hereby amended as follows:

- A) The Company will not pay for any loss or damage including loss of use with or without physical damage, injury (including bodily injury), expenses incurred or any consequential loss directly or indirectly caused by, consisting of, or arising from, the failure or inability of any computer, data processing equipment, media microchip, operating systems, microprocessors (computer chip), intergrated circuit or similar device or any computer software, whether the property of the Insured or not, and whether occurring before, during or after the year 2000 that results from the failure or inability of such device and/or software as listed above to:
  - 1. correctly recognize any date as its true calendar date;
  - capture, save, or retain, and/or correctly manipulate, interpret or process any data or information or command or instruction as a result of treating any date than as its true calendar date; and/or
  - capture, save, retain or correctly process any data as a result of the operation of any command which has been programmed into any computer
    software, being a command which causes the loss of data or the inability to capture, save, retain or correctly process such data on or after any
    date.
- B) It is further understood that the Company will not pay for the repair or modification of any part of any electronic data processing system or any part of any device and/or software as listed above in A.
- C) It is further understood that the Company will not pay for any loss or damage including loss of use with or without physical damage, injury (including bodily injury), expenses incurred or any consequential loss directly or indirectly arising from any advice, consultation, design, evaluation, installation, maintenance, repair or supervision done by the Insured or for the Insured or by or for others to determine, rectify or test, any potential or actual failure, malfunction or inadequacy described in A above.
- D) It is further understood that the Company will not pay for any consequential loss resulting from any continuing inability of the computer and equipment described in A above to correctly recognize any date as its true calendar date after the lost or damaged property has been replaced or repaired.

Such loss or damage, injury (including bodily injury), expenses incurred or any consequential loss referred to in A, B, C or D above, is excluded regardless of any other cause that contributed concurrently or in any other sequence to the same.

## SAVING CLAUSE

This endorsement shall not exclude subsequent loss or damage or consequential loss which itself results from an insured peril as defined in the policy. Subject otherwise to the terms and conditions of the policy.

### C47 RADIOACTIVE / NUCLEAR ENERGY RISKS EXCLUSION CLAUSE

This Insurance does not cover loss, damage, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with any of the following regardless of any other cause or event contributing concurrently or in any other sequence to the loss:-

- 1. Ionising radiations from or contamination by radioactivity from any nuclear fuel or from any nuclear waste or from the combustion of nuclear fuel;
- 2. The radioactive, toxic, explosive or other hazardous or contaminating properties of any nuclear installation, reactor or other nuclear assembly or nuclear component thereof.
- 3. Any weapon of war employing atomic or nuclear fission and / or fussion or other like reaction or radioactive force or matter.

# **WARRANTIES**

# PREMIUM WARRANTY

It is fundamental and absolute special condition of this contract of insurance that the premium due must be paid and received by the insurer within sixty (60) days from the inception date of this policy/endorsement/renewal certificate.

If this condition is not complied with then this contract is automatically cancelled and the insurer shall be entitled to the pro rata premium on the period they have been on risk.

Where the premium payable pursuant to this warranty is received by an authorized agent of the insurer, the payment shall be deemed to be received by the insurer for the purposes of this warranty and the onus of proving that the premium payable was received by a person, including an insurance agent, who was not authorized to receive such premium shall lie on the insurer.

Disputes can be referred to: Ombudsman for Financial Services (OFS) (Fomerly known as Financial Mediation Bureau) Tel No : 03-2272 2811